

# Countering Counterfeits with Traceability Tech & the World's Smallest Barcodes



# Housekeeping



Participants audio and video are disabled



Post questions in chat



This session is being recorded



You'll get the slides via email

# Agenda



## **Introduction**

### **Image-based barcode scanning technology and software**

Thomas Rissmann, CODE



### **The World's Smallest Barcoders For Injection Moulding**

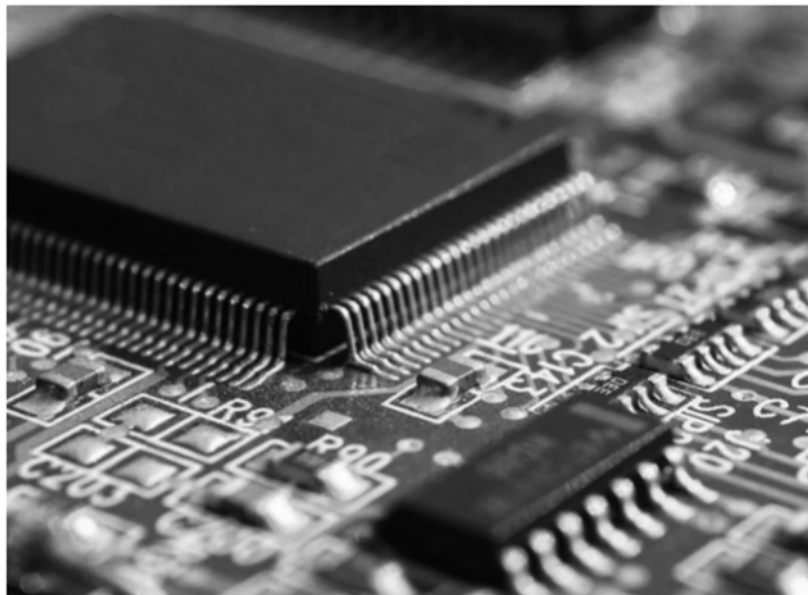
Gugli Kofod, imZERT



### **Electronics and Supply Chain Digitisation**

Kim Albertsen, PSQR

## **Questions & Answers**



TECHNOLOGIES > EMBEDDED REVOLUTION

## Apple Warns Global Chip Shortage Will Impact iPhones

Aug. 3, 2021


Search **Bloomberg** Sign In

### Chip Shortage Forces Carmakers to Leave Out Some High-End Features

By Gabrielle Coppola, Tara Patel, and Debby Wu  
6 May 2021, 06:01 CEST

- ▶ Automakers cut back on functions to keep production going
- ▶ Navigation systems, large displays get nixed as crisis worsens

**Explain This: Global Computer Chip Shortages**



Chip Shortage Forces Automakers to Get Creative

## Samsung says chips crunch hitting TV appliance production

S Korean group will reallocate manufacturing capacity to address shortage



Samsung forecast that profits from chips would increase in the second quarter on strong demand for services sales would fall because of a components shortage © AFP via Getty Images

The global chip shortage opens door to counterfeiters.





3 companies partnering on one amazing tech stack



**We are**  
**code**<sup>®</sup>  
**Empowering Intelligent Decisions through Data Capture**

# IMAGE PROCESSING, DECODING, SEND & USE





# COMPLEX PROBLEM





## CODE INTRO





## WHY CODE?

- 25 years in business
- Over 1,000,000 scanning devices deployed
- 1 on 1 relationships with each customer
- Customer voice in every product we design
- Our ability to scan is unmatched
- Durability of our products
- Support before, during, and after installation



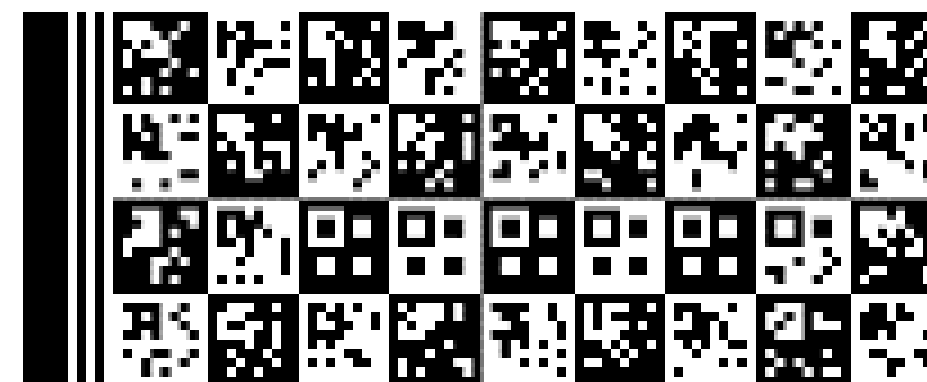
CR2700 in Handled & Palm Versions



# 25 YEARS OF INNOVATION



Hand-held imagers

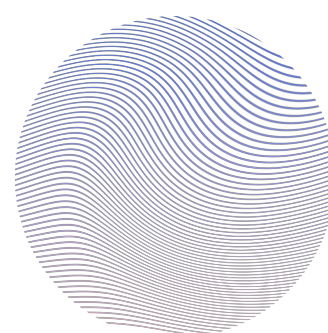


Proprietary Symbology

Soft-Scanning



Mobility



OEM Products



# GLOBAL REACH GLOBAL PARTNERS

Strong partnerships with global  
distributors and regional resellers in  
over 60 countries



## KEY MARKETS FOR CODE

### Healthcare



- Hospitals and Clinics
- No barcode standardization
- Patient Safety Tool
- Ergonomics
- Durability

### Retail & Commercial



- Retail, restaurants, banks, post offices, gyms, libraries, etc.
- Less harsh environments
- Read packaging, mobile phones, IDs
- Price driven

### Industrial & Manufacturing



- Manufacturing, Warehouses, Service Centers,
- Wide variety of barcodes, including DPM
- Ruggedness
- Interface flexibility

### OEM



- Scanning as a integrated component of a larger system
- Kiosks, price checkers, mobile devices
- Size and power consumption
- Interface flexibility



# PRODUCT LINE UP



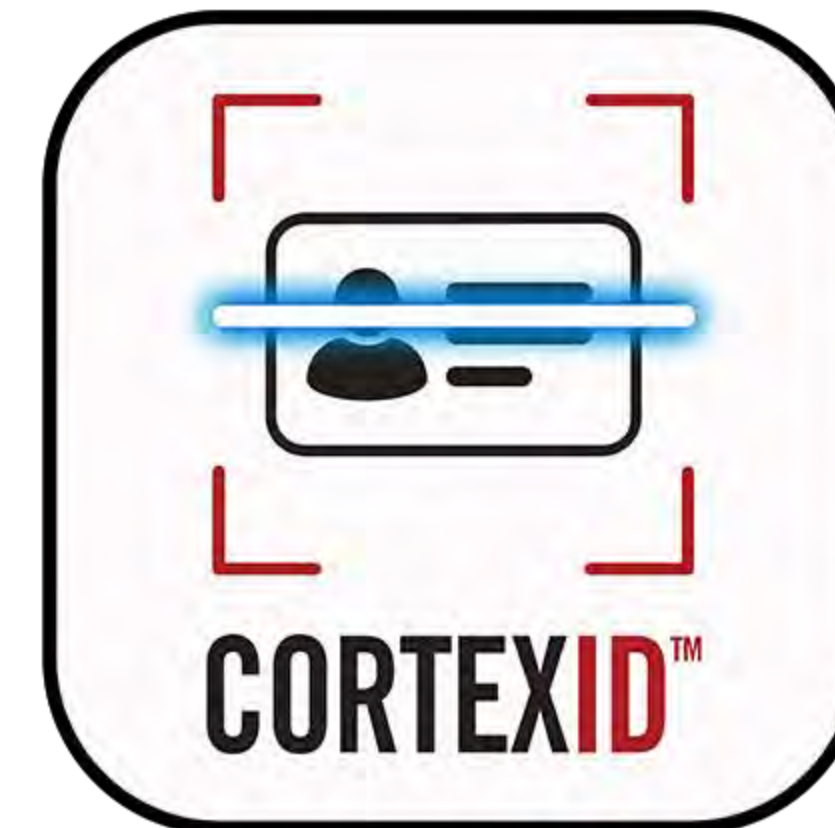
Family	CR2700	CR1500	CR1100	CR950	CR5200	CR6000	CR7000	CR8200	Decoder
Healthcare	X	X	X				X		X
Retail & Commercial		X	X	X	X				X
Manufacturing & Industrial	X	X	X	X		X			X
OEM			X					X	X



**code**<sup>®</sup>



POWERED BY  
**CORTEX  
DECODER**<sup>®</sup>

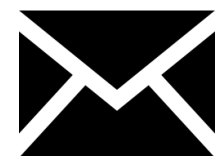




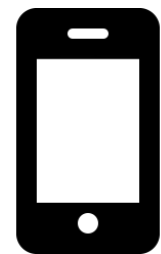


**Thomas Rissmann**

Director Software Sales EMEA



[Thomas.Rissmann@codecorp.com](mailto:Thomas.Rissmann@codecorp.com)

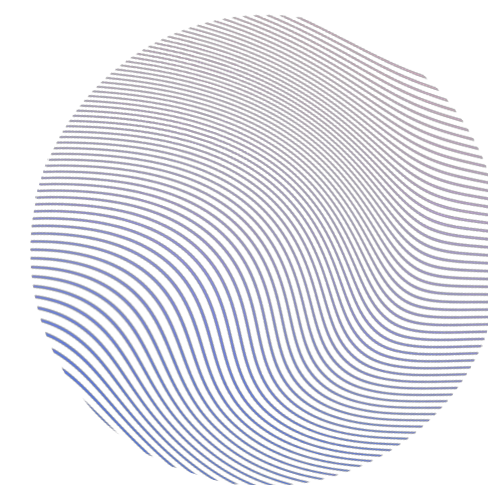


+49-152-22812955



We are here to help!

Reach out today!  
[codecorp.com](http://codecorp.com)  
[info@codecorp.com](mailto:info@codecorp.com)  
801-495-2200







"World's Smallest Barcodes" for injection moulding



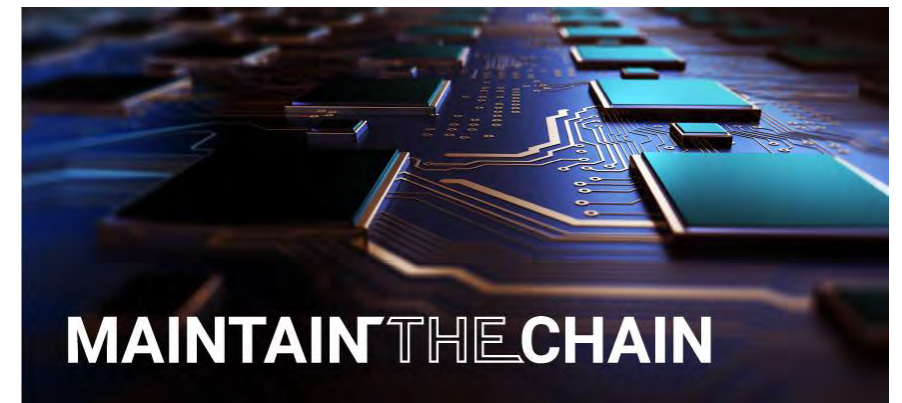
## Traceability drives value

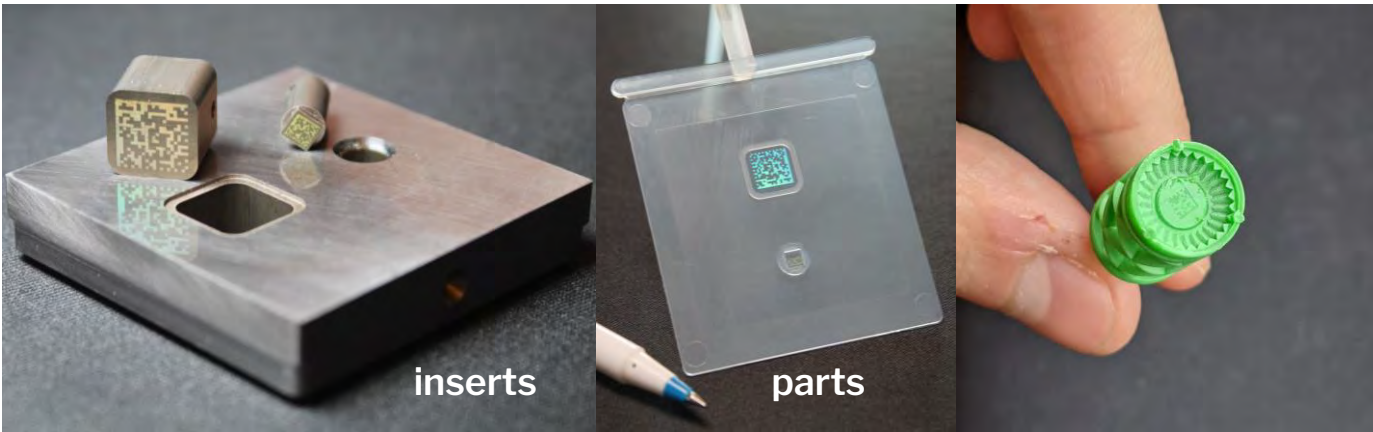
### Quality and Efficiency

- Improve **root cause analysis**
- Make **data driven decisions**
- Decrease **Cost of Poor Quality**
- Enhance **automated** production

### Defend Brand Value

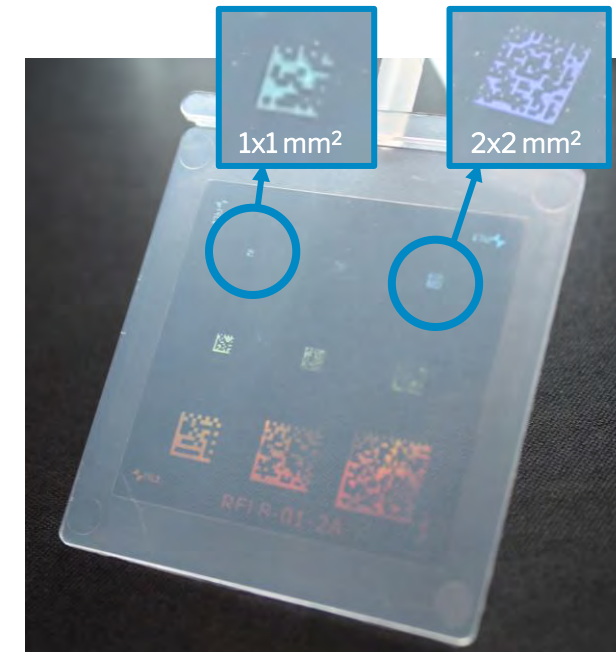
- Create **authentic watermark** on product
- Strengthen **anti-diversion**

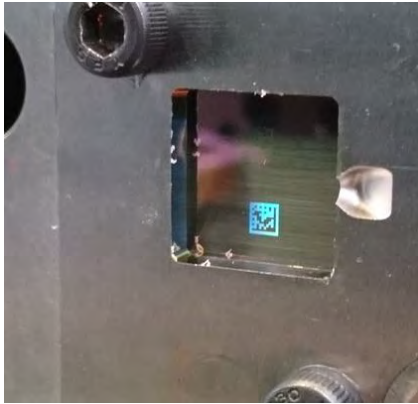




## “World’s Smallest Barcodes” for injection moulding

- For all plastic and elastomer components
- **High quality and zero contamination**
- **Small barcodes** = down to 1x1 mm<sup>2</sup>
- **Accurate** = zero marking failures = no waste
- **Nanostructured** = high contrast + high authenticity
- **During Moulding** = no equipment + no more work cycles
- imZERT is **Safe, Accurate** and **Sustainable**

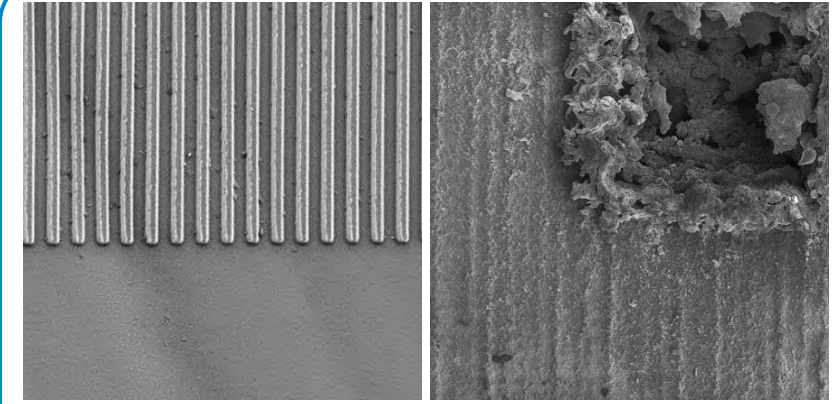




Insert in the mould



Molded trial part and insert



imZERT™:

- Accurate
- Sharp
- Nano-geometry

Laser-engraving:

- Poorly defined
- Blurry edges
- Poor micro-geometry

## imZERT™ - Technical features

### High quality nanostructures as barcodes

- Direct Part Marking DURING moulding
- Based on hardness coating on tool steel
- Sharp and accurate structures = high optical contrast
- No materials transferred to part = no contamination
- More than 150.000 cycles without wear = high durability
- Patented

### Machine-readable with optical scanners

- Inline Vision System / Barcode scanners / Stationary scanners
- Smartphones / smartphone-based readers

### All barcodes are possible

- 10x10 mm<sup>2</sup> down to 1x1 mm<sup>2</sup>
- Any standard: Datamatrix, QR code, GS1, EAN, etc.

### For most polymers and processes

- Injection moulding, hot embossing, injection blow moulding.
- PE, PP, PS, PMMA, PA, ABS, POM, COC, TPU, TPE, LSR, etc.

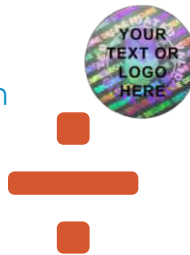




– small plastic parts are hard to mark!

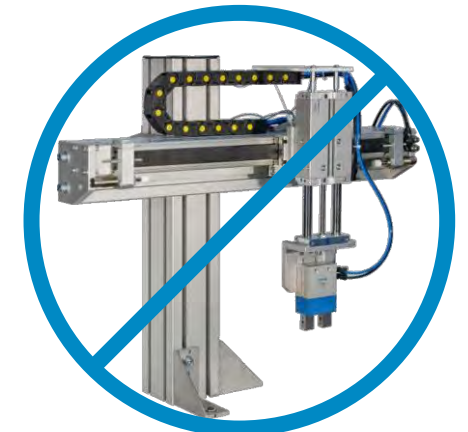
## Typical **Problems** with Direct Part Marking

- ÷ Label and direct laser-writing **expensive**
- ÷ Hologram label and RFID are **separate and expensive items**
- ÷ Marking of **small parts impossible**
- ÷ Marking **after moulding** – no tracking during production
- ÷ Manual intervention and **maintenance costs**
- ÷ Equipment **breakdown risks** – can stop production
- ÷ Accurate **mark positioning** is difficult
- ÷ Ink or label causes **contamination** of product
- ÷ Laser-engraved DPM are **poor resolution**



## **Advantages** and **Benefits** of imZERT

- + **Zero contamination.** None!
- + **No work-cycles** – part is already marked in the mould.
- + **No impact on molding process or cycle-time.**
- + No Labels. No RFIDs. **No automation equipment.**
- + No Lasers. No Ventilation. No pigment master batches.
- + **No maintenance** of marking equipment – no breakdowns.
- + Compatible with one-time sterilization.
- + Simple integration in mould cavity with several options.
- + **Accurate** positioning on part – every time.
- + **Small DPM, down to 1x1 mm²!**
- + Batch ID through sorting, during mould downtime or while mounted.
- + **Traceability starts at moulding** – not just point of marking.





# imZERT™ implementation

## Customer specification

- Barcodes content and standard.
- Geometry: round, square or pin. Size.



## Mould maker integration

- Prepares receiving hole in mould.
- Can be applied to existing mould.

## Moulding setup

- Works in standard moulding conditions.
- Keep barcode clean – do not scratch.

## Scanning

- Works well with Vision systems in automation
- Smartphone app CortexScan extremely good



## Batch replacement

- Simple geometries enable fast exchange
- Mould must be designed for fast exchange
- Barcode content free
  - Keys? Consecutive numbers?

imZERT

More information  
Machine-readable  
Replaceable / Updateable  
Vision System ready



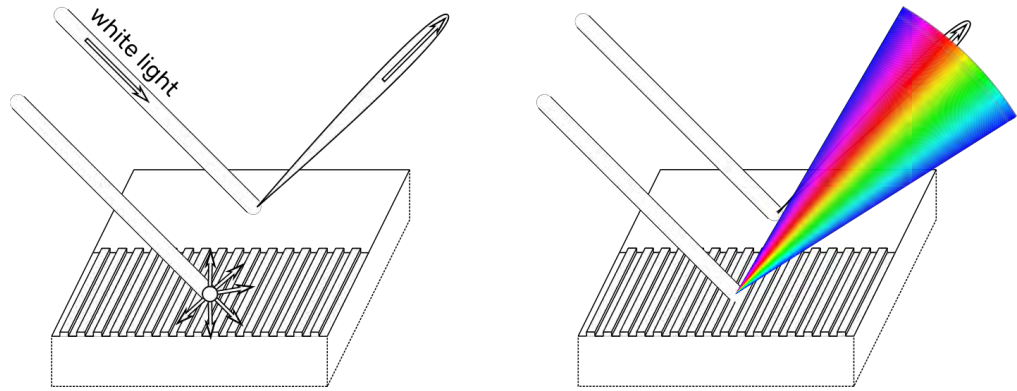


How does imZERT™ protect against product piracy?



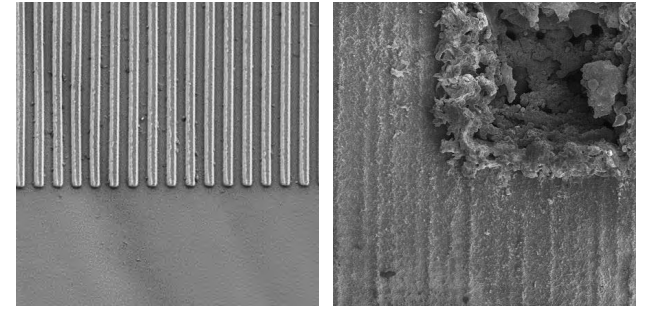
- **Nanostructured** barcodes are modern **watermarks** directly on the product
- **Direct copy is impossible** – imitation is extremely hard
- **Embedded** in and inseparable from product
- Clearly and obviously **not a sticker** - testable
- Tamper-proof / **tamper-evident**





## Extremely hard to copy

- Based on sharp and accurate nanostructures
- Nanostructures diffract light for "rainbow effect"
- Logos and nano-writing can be included to add further authenticity
  - (Real images above, image manipulation below).
- Direct copy impossible
- Patented process – critical steps non-disclosed



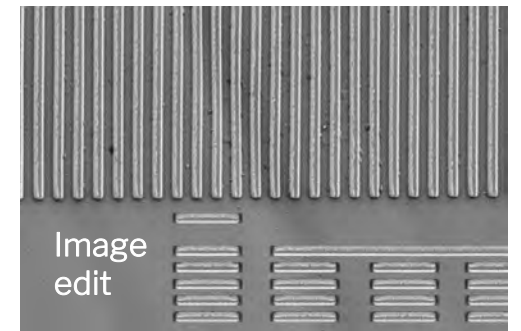
imZERT™:

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- Nano-geometry

Laser-engraving:

- Poorly defined
- Blurry edges
- Poor micro-geometry

imZERT applies nanostructured barcodes with extremely sharp features. The lines can be modified to include micrometer-sized logo and text.







## Counterfeiting attack strategies – and how to defend

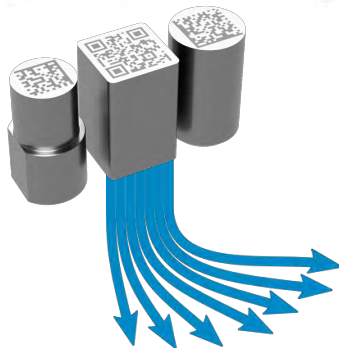
- Attacker may leave out barcodes → easy to detect
- Attacker may use barcode stickers (2x2 mm<sup>2</sup>?) → easy to detect
- Attacker may attempt laser-engraved barcodes → easy to detect
- Attacker may place barcodes on label to confuse → education of end-user





## Detective and investigative support

- Is barcode only on external packaging and not on the part?
- Does it sit in the right place on the part?
- Check: does barcode exist? Correct placement and information?
- Forensic checks: does the barcode contain nanostructures? (cheap test)



## Example implementation: intelligent sorting

- Individual cavities for moulding caps receive individual barcodes
  - (Assuming 16 cavities in mould)
- Automated sorting into separate bins
  - All barcodes in bin are now identical = 16 individualized batches/lots
  - Can be directed into specific distribution and sales streams
    - Detects specific barcodes being "hacked" / "copied"
    - Detects diversion / parallel import (re-packaging doesn't remove barcodes)





"World's Smallest Barcodes" for injection moulding



Rel8 ApS  
Savsvinget 4, 2970 Hørsholm, Denmark  
E-mail: [info@rel8.dk](mailto:info@rel8.dk)  
Phone: +45 / 5197 4724



# Mitigation of counterfeit in electronics

Webinar - 7th of September 2021



# Drivers of Supply Chain Digitisation



## Regulatory Compliance

- TPD (EU)
- FMD / MDR / IVDR (EU)
- DSCSA (US)
- FSMA 204 (US)
- CRPT (Russia)

## Operational Excellence

- Inventory management
- Logistics optimisation
- Reduce risk
- Performance improvements
- Supply chain forensics

## CSR Goals

- Sustainability
- Auditability
- Provenance
- Integrity
- Transparency

## Brand Management

- **Counterfeit mitigation**
- Aftermarket
- Customer safety
- End-user engagement
- **Divergence / Gray market**

# Cases to exemplify



## Consumer Electronics:

Like many other global brands, Jabra is facing the **challenge of counterfeiters**, which continuously try to exploit the Jabra brand and the success that we enjoy.

Counterfeit products have usually not been through official certification processes, and often have overall poor quality with respect to performance as well as component construction. They also have potential safety issues that may cause harm to consumers. The counterfeit products often fail to offer the same level of interoperability and support as genuine Jabra products, resulting in high returns rates and customer dissatisfaction.

[https://www.jabra.com/about/anti-counterfeit?\\_ga=2.244549957.138111090.1630318487-1918922813.1630318487](https://www.jabra.com/about/anti-counterfeit?_ga=2.244549957.138111090.1630318487-1918922813.1630318487)

## Microchips:

**The global chip shortage is creating a new problem: More fake components**

Industry analysts believe that the global chip shortage is creating **the perfect environment for counterfeit** semiconductors to enter the market.

"We can be sure it will happen again, but this time it will be all components, not just chip capacitors," says Calabria.

The risks of using counterfeit chips, even unknowingly, should not be underestimated.

<https://www.zdnet.com/article/the-global-chip-shortage-is-creating-a-new-problem-more-fake-components-as-fraudsters-cash-in/>

# ■ Enabling transparency and traceability

- 📦 Unique ID (UID) on item level (serialization) or small batch level
- 📦 Printing, imprints or labels on the each (individual) item
- 📦 Scanning and collection of data on the production line
- 📦 Collection of data from enterprise software solutions
- 📦 Logging of supply chain events
- 📦 Data synchronization and harmonisation
- 📦 Data storage and accessibility to operationalise realtime
- 📦 Utilisation and creation of data value
  - Reports
  - Dashboards
  - Control tower
  - Business rules
  - Alarms and metrics



A background image showing a group of people in a meeting. A person's hand is pointing at a laptop screen displaying a world map with network connections. Another person is holding a pen over a tablet showing charts. There are coffee cups and papers on the table.

We are track and trace software experts  
and digital supply chain enthusiasts



# Our software solutions empower others to



Accumulate  
and store  
data ———○



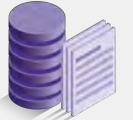
Find products  
across the  
supply chain



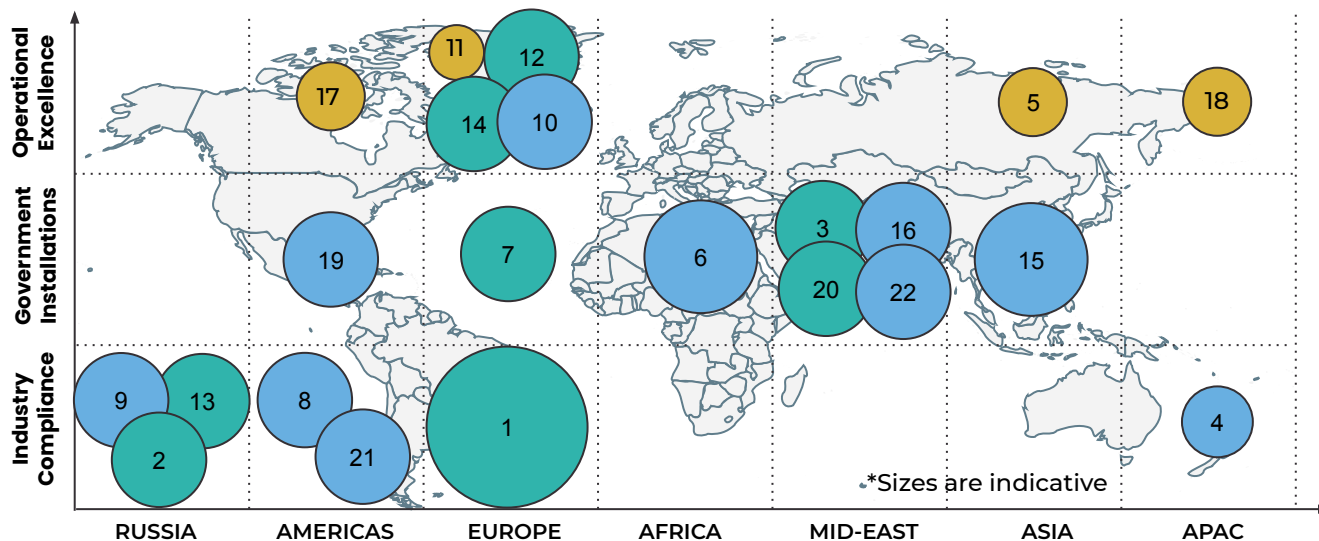
Access and  
share this  
data ———○



Tell the true  
supply chain  
story ———○



# Deployment landscape



1. TPD / tobacco
2. Dairy products
3. Carbonized beverages
4. Fresh produce
5. Seafood
6. Petrochemicals / gas
7. Tobacco
8. Alcoholic beverages
9. Alcoholic beverages
10. Asset mngt - hospital
11. Asset mngt - aviation
12. Pharmaceutical industry
13. Tobacco products
14. Asset mngt - hospital
15. Tobacco products
16. Tobacco products
17. Alcohol / beverages
18. Fresh produce
19. Alcohol / beverages
20. Carbonized beverages
21. CPG industry
22. Tobacco products

**15 active deployments** keeping track of more than **20 billion** serialised products across **250 factory** installations.

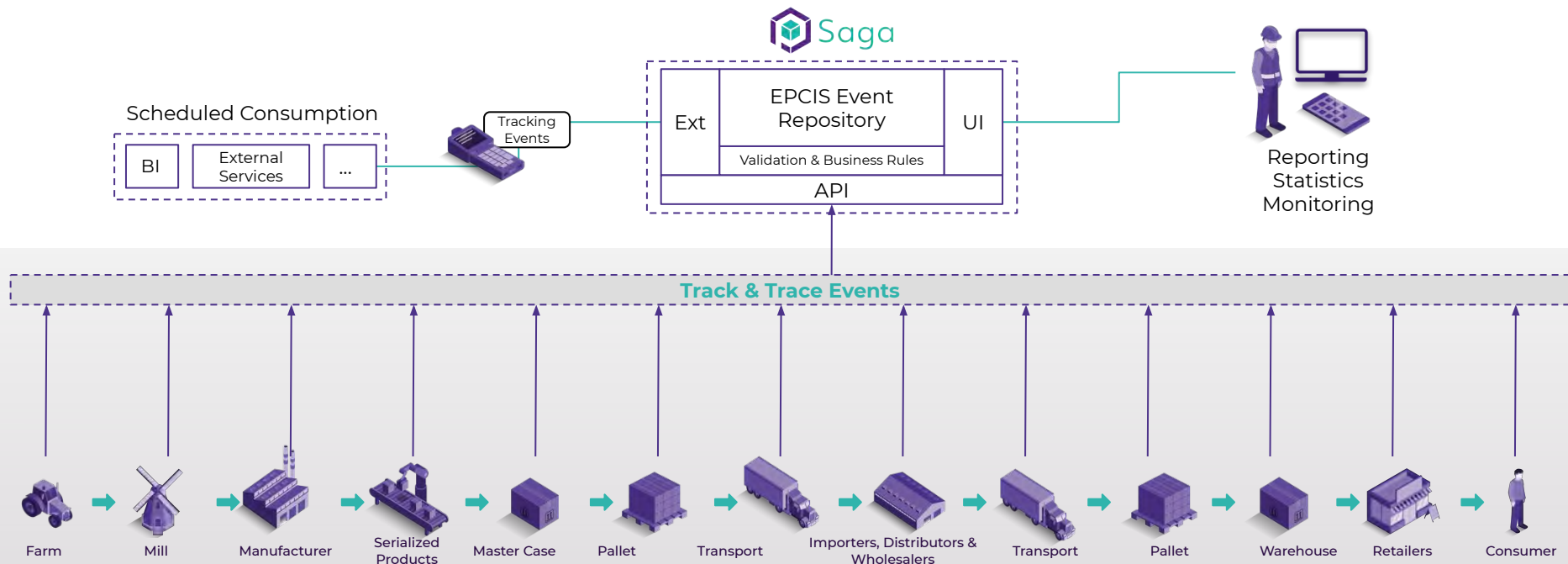
Active deployments

Under way

Pilots



# Saga - Track & Trace Solution



# One technology

## A multitude of industry applications

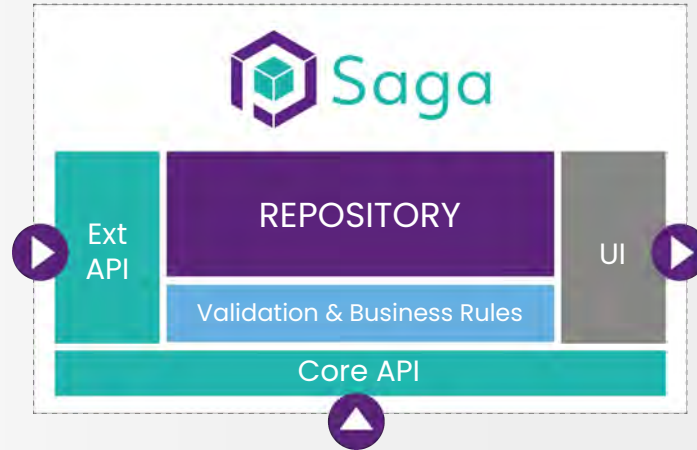


Scalable technology and software to store, process, and analyse billions of track and trace events.

Saga collects data and helps to tell the story of the the origin, the journey, the whereabouts and the consumption of products, goods, resources and assets.

Receives data from a myriad of sources through API extensions

Validate and verify data, codes and information according to preset criteria and business rules



Makes data available and transfers data to third party systems, sophisticated User Interfaces and Dashboards

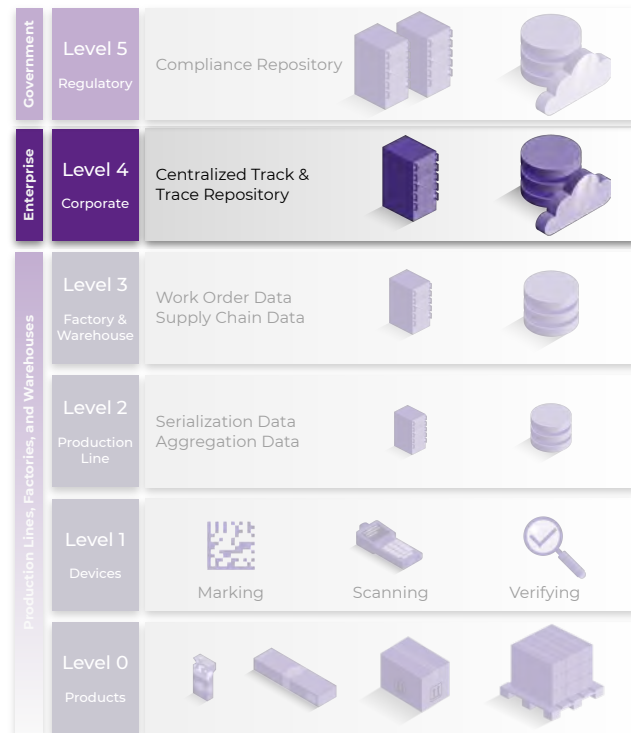
Delivers a User Interface to track and view data

Provides a sophisticated data store or repository where the data received is accumulated and stored

# Saga - in Track & Trace Stack Context

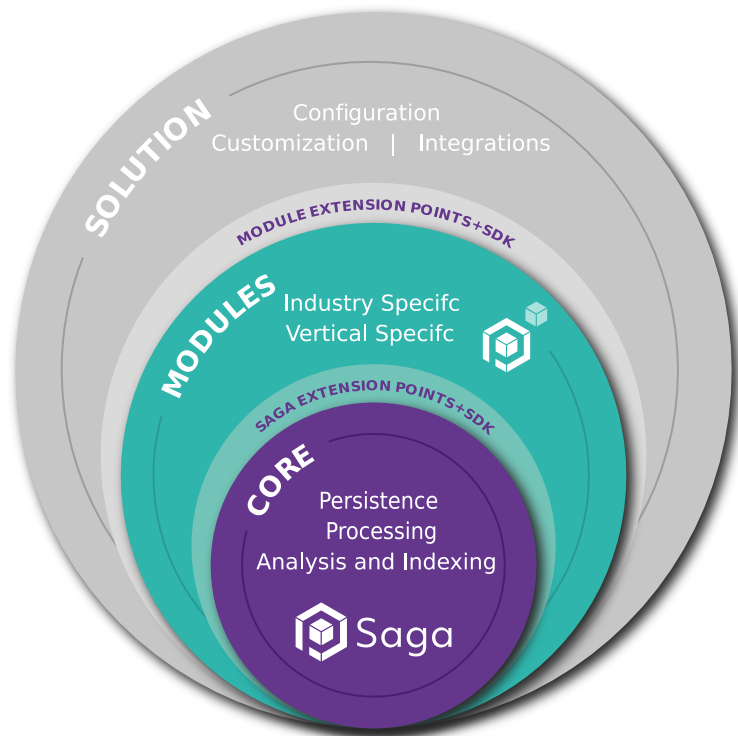


- Collect data from L3/L2 Systems
- Harmonize with data from other L4 systems
- Async processing - minimize operational impact
- Secure Eventual Consistency
- Report to Authorities and establish holistic overview





# Extensible and Modular Technology



## SPECIFIC

Reusable functionality | feature specific to certain verticals/industries



## COMMON

Reusable functionality | feature specific to certain verticals/industries










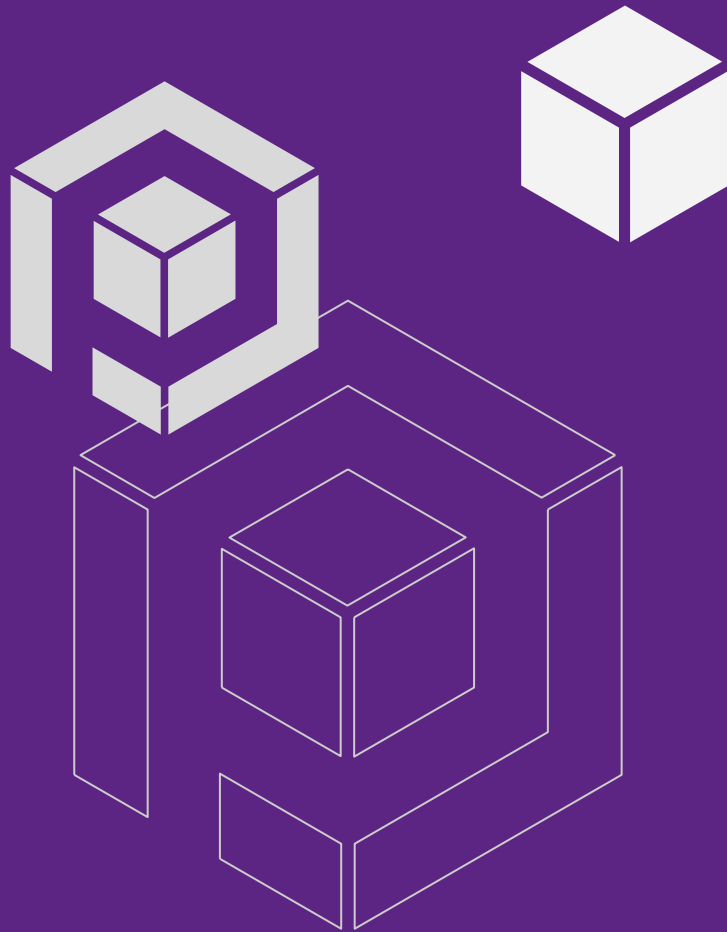
## FOUNDATION

Core functionality used in all traceability solutions

# PSQR differentiators



-  **Robust** - proven with volume, complexity, speed
-  **EPCIS based** - seamless exchange of data with enterprise solutions: ERP, MES, WMS...
-  **Extendable** - multiple data exchange options
-  **Modular** - Flexible to tailor for each customer and fit around existing processes
-  **Agnostic** - tech, cloud and industry
-  **Economic** - open source technology and minimum infrastructure footprint
-  **Scalable** - build for scale and low cost items



KIM ALBERTSEN

Head of Commercial Affairs

aka@psqr.eu | M+45 22 55 51 19

[www.psqr.eu](http://www.psqr.eu)

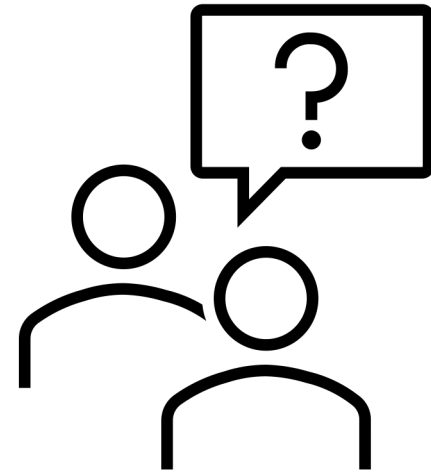


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Q&A



Thank you



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[www.imzert.com](http://www.imzert.com)

[info@rel8.dk](mailto:info@rel8.dk)



[www.codecorp.com](http://www.codecorp.com)

[Thomas.Rissmann@codecorp.com](mailto:Thomas.Rissmann@codecorp.com)